

**MINUTES OF THE ANNUAL GENERAL MEETING
 OF THE MEMBERS OF THE
 SUNSHINE COAST HOSPICE SOCIETY**

HONOURING ROSEMARY

DATE OF MEETING: Thursday, June 23, 2016, 7:00 p.m.
PLACE OF MEETING: St. John's United Church Hall, Sechelt, BC
CHAIR: Denis Fafard

	Agenda Item	Presenter
1.0	CALL TO ORDER HONOURING ROSEMARY	Denis Fafard, Karen Falk
	<p>The Chair called the meeting to order at 7:15 p.m. He introduced Karen Falk and asked her to lead the tribute to Rosemary Hoare's great contribution to the Sunshine Coast Hospice Society.</p> <p>Karen spoke of Rosemary's work, dedication and her unbounded commitment going back 30 years to the start of Hospice. Rosemary had attended the first public meeting which began her long association with Hospice, a dedication that continues to this day. Rosemary had committed to learning all that she could about Hospice support and provided care to Hospice clients and their families regardless of difficulty. Karen recounted how Rosemary would drive long distances to places she'd never been, endure bad weather in order to bring hospice care to many people. Karen also paid tribute to Rosemary's husband, Eric, expressing gratitude to him for sharing Rosemary with Hospice. Karen closed by saying that Rosemary has been the inspiration for many others and with her pure and open heart will remain the golden thread through the years of Hospice.</p>	
	<p>The Chair then invited participants to sign the meeting's guest book and to include their own tributes and words of care to Rosemary.</p>	
2.0	ADDITIONS OR AMENDMENTS TO AGENDA, ADOPTION OF AGENDA	Chair
	<p>The Chair reviewed the meeting Agenda and requested changes from the floor. With no changes, Jackie Smola moved and Esme Stokhuyzen seconded that the meeting agenda be adopted as presented. Carried.</p>	
3.0	ACCEPTANCE OF JUNE 9, 2015 AGM MINUTES	Item deferred.
4.0	OPENING REMARKS AND PRESIDENT'S REPORT	Denis Fafard
	<p>The Chair welcomed all present noting that this is the largest ever turnout to an AGM for the Society. The Chair confirmed it was fitting that the meeting honour Rosemary Hoare as without her there would not have been a Hospice on the Sunshine Coast. Rosemary had felt it important that a community take care of its own. He remarked on her true generosity of spirit and to see the need in this community for Hospice working hard to make that happen. Those present were asked to think of her going to unfamiliar places, sometimes late at night and walking into a home not knowing anyone there. Rosemary did this often because she knew it was important. He recalled Cecily Saunders who said Hospice volunteers matter because they give to others those last moments of life and a chance to die peacefully. The Chair referred to Hospice's logo of Compassionate Care, which is about relationships with everyone touched by Hospice - clients, palliative care teams, other volunteers, our neighbours and other community organizations – relationships that contribute to a compassionate</p>	

Sunshine Coast Hospice Society

	Agenda Item	Presenter	
	<p>community.</p> <p>The Chair pledged that the Board of Directors intend to nurture and continue the values that Hospice's began with in 1987 ensuring that it will evolve and change in response to community needs. Through the years, each board has built on the work of the previous one. He recalled Hospice's history and noted that it will soon be ready to offer this community four beds in a new facility, an opportunity brought about through the work and lobbying efforts that created the required public awareness. The critical philosophy of care and ensuring every community member receives the end of life care they shall remain. He reminded the meeting that much remains much to be done noting that although hospice care at the end of life is preferable, many who wish for that support still die in hospitals or at home.</p> <p>The Chair completed his opening remarks by thanking and recognizing the contribution of the previous Board of Directors and staff and whose decisions to resign in May, 2016 led to the formation of Hospice's interim Board of Directors. He named the key staff and previous Board members acknowledging that through their leadership Hospice was transformed. They will be remembered as champions of Hospice who focused on bereavement and increased the number people in our community receiving care. He remarked on their success in applying for and receiving grants; their organizational abilities; and their abundant positive energy.</p> <p>The Chair reported that following the recent resignations, Hospice received many offers of help, such as the ten people who offered to serve on the interim Board and the many members who committed to help restore. He spoke of the hundreds of emails and long hours worked by many people that kept Hospice going. The Chair then introduced each interim Board member to the meeting: Linda Anton, Julie Astalnok, Judy Dunphy, Carole James, Melanie Lutt, Carol Hill Maxfield, Morrie Sacks, Donna Shugar, Jackie Smola, Denise Woodley.</p> <p>Melanie Lutt in turn rose and thanked Denis Fafard for his exceptional and tireless efforts through a very difficult period. She stated that without Denis's hard work, dedication and caring the organization may not have survived. The meeting members rose and recognized Denis for his commitment and generosity to the Society.</p>		
	<p>Turning to the future, the Chair noted Hospice's community continues to grow bringing in waves of new volunteers. The Society's focus will be on evolving values and how we view the end of life in order to continue to nurture and build relationships:</p> <ul style="list-style-type: none"> • Core services – to focus on and expand fundamental relationships within the community and continue existing programs. Volunteer engagement shall be emphasized by inviting those at this meeting and other volunteers to join open committees. The new Board will seek on-going feedback from the membership noting the Survey Request distributed to this meeting. Membership will then be canvassed in the Fall, 2016. • Governance – the Board of Directors will develop policies and procedures to ensure integrity and fairness while remaining true to Hospice's core values. • New Hospice Beds in the Silverstone Care Centre – realizing on a dream for the Society. Hospice will be involved in the planning, designing, building and services along with relationships with other participants. The Board shall keep members informed and will set up committees allowing members the opportunity to lend their expertise. • Community outreach and public education – hospice beds are a benefit for people in their last days of life and Hospice wants to ensure that that quality of care continues, both within Hospice and elsewhere in the community where people may die. As in the past, Hospice shall host groups and pursue grants for workshops and training. <p>The Chair stated that a major transition is taking place both within our community and in society at large. The new generations shall redefine how the end of life is confronted. Hospice shall play a significant role in that re-assessment. The Chair</p>		

Sunshine Coast Hospice Society

	Agenda Item	Presenter
	concluded by emphasizing that compassionate care and compassionate communities exist because of relationships and that the fundamental mission of the Society is to nurture build, extend, and enhance relationships.	
5.0	TREASURER'S REPORT	Julie Astalnok
	Julie Astalnok presented the Society's financial statements as at March 31, 2016. She stated that Hospice remains in good financial shape thanks to its fundraising efforts, primarily the Gala and Tim Hortons' Cookie Campaign. Julie reviewed the assets, cash and investments of Hospice noting the deferred contributions (Hike for Hospice, sponsors paid in advance and grants) shall be included as income for the current fiscal year rather than the previous fiscal year. Main expense items were reviewed, along with term deposits. Julie acknowledged that Rosemary Hoare's generous donation continues to pay Hospice's rent at the Kirkland Centre.	
	Julie presented the 2016/17 operating budget for Hospice and drew members' attention to year to year comparisons. She reviewed the fundraising estimates for Hike for Hospice, individual donations, fundraising from IGA cards, etc. She pointed out that the Gala event is not included as this event is held bi-annually and that the Cookie Campaign was a one-time event, Tim Hortons choosing a different organization to sponsor each year. She reviewed budgeted expenses noting salaries estimates are higher due to moving from contract positions to hired employees. Julie reviewed the approval process advising that the budget put forward by the interim Board will be subject to approval by the newly elected Board. She also stated that a separate budget for building the new Hospice facility shall be prepared. Questions from the floor: 1. How is the \$18,000 shortfall to be funded? Response: From surplus from the prior year. The Chair stated that funding initiatives are important to the new Board, who will be exploring new initiatives such as planned giving and bequests. Hospice will engage in both fundraising for the new building and for the operating budget. He explained that holding GICs in reserve for the build has made the Society ineligible for grants from the Gaming Commission. 2. Is Hospice planning an event? Response: The Chair noted the importance of events which engage the community and raises our profile advising the Board will respond to membership after it meets.	
6.0	INTRODUCTION OF NEW STAFF	Carole James / Judy Dunphy
	The Chair requested Carole James and Judy Dunphy review staffing and introduce Hospice's new employees. Judy Dunphy introduced Bernadette Richards, Hospice's new Coordinator of Volunteer Services and invited the meeting to warmly welcome Bernadette back to Hospice. She reviewed Bernadette's prior work experience, skill sets, the value of her continuity and her collaborative abilities. Judy explained the urgent priority to hire this position, the application process and reason for the short term contract engagement which is to allow the new Board to assess and review the longer term needs. Carole James reviewed Hospice Human Resources' policies, procedures and hiring objectives to ensure a smoothly running operation. She reported on and reviewed the reporting structure she has implemented between Hospice staff and the Board, noting that the practice is consistent with how other organizations operate. Carole has been appointed as the intermediary between staff and the Board. Carole introduced Nancy Tiffan, Hospice's new Office Administrator and asked the meeting to warmly welcome Nancy. She reviewed Nancy's impressive fundraising experience and noted she was the top 2011 sales person with Coast Reporter. Carole summarized the hiring procedures to fill both vacancies which included revising	

Sunshine Coast Hospice Society

	Agenda Item	Presenter
	<p>job descriptions and re-designating titles. She noted that the Coordinator of Volunteer Services is primarily responsible for supporting volunteers and families, does intakes and provides training. The Office Administrator's primary role is to support the organization with raising funds and grants, sales and marketing. This position represents the face of Hospice to the larger community and as such, filling this role was a key priority for Hospice. This position also requires strong data processing experience. Both positions are part time whose skills and duties, including data processing, must overlap. In hiring for the Office Administrator, Carole reviewed the interview and important reference check process. She stated both positions are the heart of Hospice.</p> <p>Questions from the floor:</p> <p>1. Why have an intermediary between staff and the Board rather than having staff communicate directly with the Board? Response – A single intermediary ensures greater consistency and day to day matters are handled promptly. The Board only meets periodically and consists of many individuals. Having the staff report to multiple individuals leads to work overload and confusion as to priorities.</p> <p>2. What are the work hours for the two part time staff members versus the operating hours for Hospice and can they perform their duties in this time? Response – 20-25 hours per week each are the scheduled work hours. Office hours are noon to 3:00 pm allowing each position the opportunity to be out in the community. At times, work is performed outside of scheduled hours.</p>	
7.0	COORDINATOR OF VOLUNTEER SERVICES – REPORT	Bernadette Richards
	<p>Bernadette Richards presented the Hospice Society Services Report to the meeting. She described a recent vigil and the care provided to a client in the last days of his life reporting that in the past year an average of 64 volunteers have supported 93 clients (116 clients one month). In any month, Hospice supports 40 to 72 people who are grieving; 40 to 45 who are in palliative care and twice as many who need bereavement support. Her report summarized the actual number of clients in Hospice rooms. Bernadette noted the extraordinary compassion of volunteers in supporting those at the end of their lives and their families. She read to the meeting the names of new volunteers in the past year and those that completed their training in April, 2016. Bernadette thanked all volunteers who help to make the Sunshine Coast a much richer and loving place.</p> <p>The following people and groups were recognized:</p> <ul style="list-style-type: none"> • Bernadette noted with thanks the attendance at the AGM of Marie Wilson, hospice palliative care nurse, Suzanne Hart and Tracy Parsons, palliative and home care support. Tracy Parsons expressed thanks to all volunteers for their reassurance to families and for the long periods of time spent in the homes of clients. She noted that while nurses desire to spend much more time with clients, they must also attend to others. The volunteers fill the gap in providing bereavement support. Tracy expressed the nurses' appreciation for the volunteers and their relief that volunteers remain present when the nurses must leave to attend to others. • Bernadette reviewed the weekly Tea and Company drop in sessions provided year round, even during summer months. These sessions are to help those bereaved and having a difficult time coping. She invited Esme Stokhuyzen to speak about grief groups and bereavement work and how the support groups began. Esme explained the group first met in the Fall, 2011, with 19 since noting that this year 27 clients attended the grief groups. Groups meet in both Sechelt and Pender Harbour. Esme acknowledged with thanks all who have assisted. This group may possibly hold a meeting in September. She asked for volunteers able to support people with grieving to come forward and be trained as group facilitators, reminding the meeting that grief can arise at any time, sometimes years later. 	

Sunshine Coast Hospice Society

	Agenda Item	Presenter
	<ul style="list-style-type: none"> • Bernadette reviewed Blue Christmas Tea held Winter Solstice for those having difficulty at Christmas coping with their loss of a loved one, noting that 25 people attended the last Blue Christmas Tea. While there are many tears shed at these events, there is also laughter. • Bernadette invited Rob Todderick to address the meeting on youth grief groups. Rob reminded the meeting that in the last few years many young people have been shaken by the death of younger family members or friends. This group began in October, 2015, and is modeled on Port Coquitlam's workshop, the Foundation for Young Adult Grief Support. This group was co-facilitated with Marion Procknau and had five young adult participants. He acknowledged Marion who currently hosts the drop-in group at the Kirkland Centre. The groups are small and intimate and attendees connect well. He recalled that participants have stated how very meaningful is the support and how it helps in understanding grief. • Bernadette introduced Judy Lynne to talk about Compassionate Friends. Judy explained that Compassionate Friends is an international non-profit, non-denominational group offering friendship and hope to parents who have lost a child. As a bereaved parent herself, Judy meets with other bereaved parents each month. It is a time to share feelings in a safe, understanding place and to express feelings that may be uncomfortable to share elsewhere. Many experience the need for this support soon after a loss, but for some not until years later. The group also holds a special meeting in December. Judy expressed her appreciation to Bernadette Richards and Hospice for providing Compassionate Friends with space to meet at no charge so they can continue to provide outreach. • Bernadette acknowledged and thanked Threshold Singers, who sing at vigils when needed. • Bernadette invited Marlena Blavin to speak about Gentle Touch. Marlene explained it is a massage given gently to the dying when their verbal skills are gone and that it also helps family members who are exhausted. It is also a means to be present and to build a personal relationship with people who need companions and who are not at end of their lives. She noted the program with Christianson Village stating the staff are happy to have the volunteers assist. Marlena named the Hospice volunteers who attend weekly at the Village. She recalled visiting a woman living in one of the Christianson Village cottages who was in the final stage of life and had been bedridden and unresponsive but who responded remarkably to Gentle Touch before passing away peacefully. 	
8.0	PARTNERSHIPS / COLLABORATION	
	8.1 Building of New Hospice Facility	Denis Fafard
	<p>The Chair stated that he will provide to members the information he currently has about the building of the new Silverstone Care Centre on Derby Road, West Sechelt, and will continue to keep members informed.</p> <p>The new hospice facility will be developed in partnership with Vancouver Coastal Health, the Order of St. Johns and the Centre for Palliative Care. To date the Board has been provided with information on and/or met with representatives from those organizations. He reported that the Province of British Columbia has committed to doubling hospice beds by 2020 and as a result, the Sunshine Coast Hospice will increase its current two beds to four. The new facility will have a separate entrance, be in its own wing, and the four beds be dedicated solely to Hospice. The development is in early stages of design (approximately 30%). The next steps of engagement include reviewing the design of the facility, hospice rooms and gardens. The Chair advised that the new facility will be built by a private sector developer, Trellis Group, an organization building similar facilities in North Vancouver and Richmond.</p> <p>The Chair noted that this is an excellent opportunity for Hospice who will play an</p>	

Sunshine Coast Hospice Society

	Agenda Item	Presenter
	<p>important role in development by furnishing each room and influencing the quality of care. He acknowledged that four beds are not yet enough to meet the needs of the Coast but that during design discussions, there will be an opportunity to influence increasing this number during later phases of expansion.</p> <p>The Chair reviewed the cost of the new Hospice facility, advising the meeting that such costs are preliminary estimates only. Vancouver Coastal Health has estimated Hospice's share of the costs will be approximately \$2 Million – \$1.6 Million for the facility plus \$400,000 to 600,000 to outfit the rooms. Hospice shall be responsible to raise those funds. The Order of St. Johns have committed to providing this community with about \$1 Million and to play a role advising the Society as they move through the process and negotiate with their partners. The Chair reviewed the Order's history when it began in the middle ages. Today, they fund, support and provide palliative care and hospice builds, having been involved in a number of builds in British Columbia. As well, they provide negotiation expertise – a new and possibly one-time occurrence for this Hospice. The Order has negotiated and participated in health care facilities development frequently and as such, they are a wealth of information and expertise. In addition to the commitment from the Order of St. Johns, the Centre for Palliative Care has awarded \$200,000 towards outfitting the rooms. Denis noted this will be a large, but doable, challenge for Hospice.</p> <p>The next steps following election of the new Board of Directors will be to meet with Dr. Hunt (Order of St. John's) and Lauren Tindall (Vancouver Coastal Health).</p> <p>To facilitate engagement with the partners, the new Board shall establish a steering committee that will be charged with continuing discussions towards progressing and finalizing the new Hospice's portion of the Silverstone Care Centre development.</p> <p>Questions from the floor:</p> <ol style="list-style-type: none"> 1. How quickly can \$2 Million be raised? Response – Although funding has been raised in part, obtaining the remainder will be part of the steering committee's responsibility along with determining when Vancouver Coastal Health requires Hospice's portion of the funds. 2. How much is currently in the Hospice's restricted funds? Response – \$156,000. 3. Will the meeting room and offices remain at Kirkland Centre? Response – Yes, there are no plans to change this. 4. Why does this community have to pay for the new Hospice and have our provincial representatives been informed? Response – The Province no longer builds long term care facilities. A developer is now engaged to build and that developer then recoups its investment through operation of the facility. If Hospice is unable to raise the necessary funds, then it will continue with two beds only. To add beds and to have the Hospice rooms separate from the care facility, then Hospice is required to raise a share of the costs. The similar relationship exists in Christianson Village, with the difference being that the operator is a non-profit society. The meeting was advised that there will be a community meeting on June 29th, 2016, at the Seniors' Activity Centre, Sechelt, with the local MLA, Nicolas Simons as chair. <p>Action – Hospice will distribute the notice of this meeting to the members.</p>	
	8.2 Advance Care Planning	Caron Hawrychuk
	<p>Caron Hawrychuk explained advanced care planning stating that Hospice will organize its own workshops and presentations that relate to what we do. Caron reviewed the training seminars she and others attended in Richmond and which qualifies our representatives to facilitate community workshops. She stated there will be three community presentations in each of Sechelt, Gibsons and Pender Harbour and encouraged all present to make a personal advanced care plan. She recommended Vancouver Coastal Health's book "My Voice" noting that this is a hard</p>	

Sunshine Coast Hospice Society

	Agenda Item	Presenter
	<p>but necessary subject to address and that this book helps to make it easier. Caron advised the meeting that a debut workshop is scheduled for October 5, 2016, and that all members of this Hospice Society are invited to attend.</p>	
	<p>8.3 Sunshine Coast Community Foundation</p>	<p>Denise Woodley</p>
	<p>Denise Woodley described the Community Foundation whose mandate is to provide support to charitable organizations on the Sunshine Coast. This Hospice Society has received over \$5,000 from it in 2016. How it works – money is pooled in an endowment fund which are invested and the interest from such investments is paid periodically to our Hospice. The Community Foundation essentially provides planned giving. Denise requested the attendees to think of friends and family who may consider giving an endowment to the Hospice Society. She advised that other planned giving discussions and support to our organization are on-going with the Community Foundation.</p>	
<p>9.0</p>	<p>BOARD MOTION ON GOVERNANCE</p>	<p>Denis Fafard, Denise Woodley</p>
	<p>Denise Woodley read to the meeting and moved that the following motion on establishing a governance committee be adopted by the Sunshine Coast Hospice Society:</p> <p style="padding-left: 40px;">“That a joint consultative committee, composed of at least six members of the Society, made up of three representatives from the Board and at least three volunteer representatives, be established to review and recommend policies, procedures and/or guidelines pertaining to the governance of the Sunshine Coast Hospice Society.”</p> <p>Denis Fafard seconded the motion. Denise stated the reasons for motion and invited discussion from the floor:</p> <ul style="list-style-type: none"> • That Hospice is growing and that while it has a policy manual and procedures, as it grows it wants to develop further and ensure that over time its policies, procedures and practices remain up to date. She enthusiastically invited members who like governance, policy & procedure and have the time or know of other interested members, to join this very worthwhile committee. The scope of the committee will be to review our own policies, procedures, communications, relationships, memberships, etc. and those of other similar societies. The Committee will then advise and take its recommendations to the Board of Directors for final approval. She explained that this Committee will not be responsible for implementation and that this will be the responsibility of others as determined by the Board. The Governance Committee plans to start work in September and meet monthly thereafter. It will provide bi-monthly updates to the Board of Directors, with final recommendations planned for October, 2016. • Denise referred to the Survey distributed to the meeting and encouraged those interested to complete the Survey by marking “governance”. She explained that while Hospice already has a Human Resources Committee, the Governance Committee will look at Hospices policies and procedures governing the HR Committee. It will not be writing policy and procedures from scratch or re-writing existing policies, but rather assessing matters such as volunteers going out into the community, safety issues, etc. This formality is new to our organization, but is a typical process other organizations follow. The Governance Committee will provide guidance to a growing and evolving organization. <p>Following discussion, the motion was carried.</p>	

Sunshine Coast Hospice Society

	Agenda Item	Presenter
10.0	MEMBER SURVEY	Julie Astalnok, Donna Shugar
	<p>Julie Astalnok listed the matters Hospice wants to engage with members on noting that our knowledge, creativity, etc. is so much greater if we join together as a group.</p> <p>Donna Shugar reviewed the idea of a 'World Café' event to address the topics of interest to Hospice, what is Hospice and where it is going in the near future. The first such event is planned for the Fall. She proposed the event be structured in groups with each table having a facilitator who asks a question; the participants then move to the next table and so discussion builds and ideas pollinated from there. Donna referred the meeting to the Think Tank Planning Session material on each table and invited all present to complete the Survey and to attend the session. She stated Hospice wants to know the areas of interest of each member and wants to engage with a large number of members.</p> <p>Action - Nancy Tiffan will email the Survey to all members following the AGM. The first meeting shall be in the Fall, 2016, with an August 1st deadline to complete the survey.</p>	
11.0	ROEY AWARD	Bernadette Richards
	<p>Bernadette Richards presented the first annual Roey Award, an award named after, and in honour of Rosemary Hoare. It is to recognize and remember Rosemary's long contribution to Hospice and in appreciation of Rosemary's family for sharing her with Hospice. Rosemary, during her long with time with Hospice exemplified all that Hospice means. Rosemary is now in palliative care and can no longer attend but she is a much loved member of our community who continues to contribute by inspiring others. The Sunshine Coast Hospice Society wishes to honour Rosemary's dedication while she lives by establishing this annual award to recognize an outstanding Hospice volunteer.</p> <p>Bernadette presented the 2016 Roey Award to Eric Zaszburg, a Hospice volunteer for 25 years. Eric is a resolute volunteer who always went wherever needed to help with a client or a family. He provides the gentle and kind presence to be with a family and those near death. Eric is known as the man who will beautifully do whatever is needed and who can always be trusted. Eric retired last year for health reasons, but still visits with a Hospice client who was palliative 25 years ago and is still alive and thriving today. Eric accepted the plaque and thanked the meeting.</p>	
12.0	ELECTION OF DIRECTORS	Melanie Lutt
	<p>Melanie Lutt began by stating that as a new volunteer she is pleased to hear all the activities Hospice is involved in.</p> <p>Melanie explained that due to the resignations of the previous Board that there was no past president to nominate the new Directors and so the interim Board has nominated. She has canvassed the interim Board of Directors, all of whom have consented to stand for re-election. Melanie noted she has also received consent from two additional candidates, Sven Brindley and Paula Ruutel, whose names will also stand and referred the attendees to the list of brief Director biographies on each table. She reviewed the reason some Directors are standing for either one or two terms – which is to provide continuity to the Board. She noted that Denis Fafard is now beginning to serve his second of a two-year term and is therefore not up for election, being already elected.</p> <p>Melanie Lutt then nominated for election to the Board of Directors all of the individuals shown on the list of nominees. Denis Fafard in turn nominated Melanie Lutt for election to the Board of Directors.</p> <p>Melanie explained to the meeting the process for nomination of directors from the floor, the election of directors, and that fifteen is the maximum number of allowed members of the Board of Directors. She advised that there will be a call for further nominations from the floor. If the total number of nominees is fifteen or less, the Board of Directors will be deemed nominated by acclamation. If the total number, including nominations</p>	

Sunshine Coast Hospice Society

	Agenda Item	Presenter
	from the floor, exceed fifteen then there will be a run off election.	
13.0	CALL FOR NOMINATIONS FROM THE FLOOR	Denis Fafard
	<p>Melanie Lutt requested for nominations to the Board of Directors from the floor. Kim Barsanti, who is a member of the Society, was thereby nominated, bringing the total number of nominees to fourteen.</p> <p>There being no other nominations from the floor, Julie Astalnok moved, and Judy Lynne seconded, that nominations for the Board of Directors to the Society be closed. Each board member standing for nomination then spoke as to why they wished to be a part of the Board of Directors of the Sunshine Coast Hospice Society.</p> <p>Melanie Lutt then asked Kim Barsanti, Sven Brindley and Paula Ruutel to briefly speak to the members. Each briefly reviewed their backgrounds and reasons for wanting to be on the Board of Directors of Hospice.</p> <p>Denise Woodley stood and read the following very fitting quote on the meaning of service:</p> <p style="text-align: center;"><i>"Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it's the only thing that ever has."</i></p> <p style="text-align: right;"><i>- Margaret Mead</i></p>	
	The Chair then declared that according to the By-Laws of the Sunshine Coast Hospice Society, that the nominees are duly elected to the Board of Directors by acclamation.	
	The Chair thanked all present for attending the meeting and for supporting Hospice. He also thanked Bernadette Richards and Nancy Tiffan for organizing the AGM; Donna Shugar for her planning, guidance and obtaining the hall rental; Julie Astalnok for handling finances; Melanie Lutt for organizing and supporting the election of the new Board of Directors; Karen Falk for her inspiring introduction and tribute to Rosemary Hoare; all those who provided food; and Ken Dagleish for his lovely piano music to welcome the attendees.	
14.0	ADJOURNMENT	
	Denise Woodley moved that the meeting be adjourned; seconded by Joan Hibberd. The meeting adjourned at 9:50 p.m.	